Polyneuropathy Quality Measurement Set

Quality Improvement in Neurology

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Peripheral neuropathy affects \sim 5% of the population and diabetes is the most common cause. 1 Diabetic neuropathy often leads to pain, but clinicians do not always address neuropathic pain with their patients. ^{1,2} Given the effect of painful diabetic neuropathy (PDN) on patients' quality of life, appropriate treatment of this prevalent condition is essential. To increase the delivery of effective management for patients with PDN, the American Academy of Neurology Institute (AANI) published a guideline on the treatment of PDN in 2011, and recently updated this guideline.1

The AANI also provides quality measures for individual physicians and clinicians, as well as treatment teams or practices to implement. The AANI's "Practice guideline update: Oral and topical treatment of painful diabetic polyneuropathy" posed a unique opportunity to simultaneously develop quality measures that could quantify how often guideline statements are implemented in practice while also evaluating potential new quality measures that would directly track patient care and outcomes. 1 Based on a meta-analysis, the practice guideline revealed that the medication classes with the highest efficacy for PDN are gabapentinoids, serotonin norepinephrine reuptake inhibitors, tricyclic antidepressants, and sodium channel blockers. Furthermore, topical, nontraditional, and nonpharmacologic interventions are available. Based on the considerable potential harms of opioids, the guideline recommends against starting opioids, including tramadol and tapentadol, for PDN, and recommends offering the option of a safe taper off opioids for those already taking them.1

In concert with this guideline, the AANI formed a multidisciplinary work group tasked with identifying and developing process measures whose specifications stemmed from the updated diabetic neuropathy guideline statements as well as potential outcome measures that could apply to all polyneuropathy populations, not limited to diabetic neuropathy. These measures complement the AANI's distal symmetric polyneuropathy quality measurement set, which was released in 2014 and reaffirmed in 2019, and are not meant to be comprehensive measures reflecting all of the important aspects of the care of patients with polyneuropathy.³

Opportunities for Improvement

Opportunities to improve the care of patients with polyneuropathy exist. First, neuropathic pain is often not discussed during clinic visits. Even when pain is discussed, patients are often not treated.4 Furthermore, recent studies indicate that current treatment practice patterns are suboptimal, with a high frequency of opioid therapy and a low frequency of guidelineconcordant medications.⁵⁻⁷ Another opportunity to improve care is to address health care

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Glossary

AAN = American Academy of Neurology; AANI = American Academy of Neurology Institute; CMS = Centers for Medicare & Medicaid Services; LOINC = Logical Observation Identifiers Names and Codes; NRS = Numerical Rating Scale; PDN = painful diabetic neuropathy; PHQ-9 = Patient Health Questionnaire-9 Item; VAS = Visual Analog Scale.

disparities based on race and ethnicity in regards to pain management. Studies indicate that discrepancies exist in diagnosis and comfort level with clinicians based on race and ethnicity.⁸

The work group developed 3 measures to address these known gaps (Table 1 and Figure 1). The AANI provides these measures for individual physicians and clinicians as well as treatment teams or practices to implement. Benchmarks for performance are not provided. Measure implementers are encouraged to benchmark performance and use their individual scores to identify areas of improvement and push towards improved performance in future measurement periods. Implementing too many measures at one time is burdensome and may prevent meaningful focus on improving practice. Opting to use 1 or 2 measures is encouraged to allow for narrow focus on enhancing care for the patients treated in areas that are most meaningful for these patients.

Methods

Details of the AANI's full measure development process are available online. This was a pilot project formed by the Quality Measure Subcommittee and Guideline Subcommittee to simultaneously develop updated guideline statements and complimentary quality measures. As a result, a modified process was piloted. A targeted call for multidisciplinary work group members was made to existing representatives of the AANI guideline update group. Once individuals willing to serve on both groups were identified, a request was made to identify additional neurologists, patients, and advocate participants from American Academy of Neurology (AAN) membership and other engaged specialty societies and patient advocacy organizations. The application process was managed by the nonvoting facilitator methodologist seated from the Quality Measurement Subcommittee.⁹ Potential work group member subject matter expertise and measure development experience was reviewed as well as disclosure statements prior to being seated on the work group.9 The AANI measure development process requires disclosure of industry relationships and other entities to avoid actual, potential, or perceived conflicts of interest.9 Work group members were instructed to abstain from voting on individual measure concepts if a conflict was present.9

A medical librarian assisted the work group in conducting a literature search to identify relevant guidelines, systematic reviews, and meta-analyses containing evidence of gaps in care for patients with polyneuropathy or articles summarizing patient and care partner preferences. This is a more tailored literature search than one used to develop AANI guideline statements. This literature search identified 2,758 abstracts from EMBASE and MEDLINE. The literature search results were winnowed to 129 articles. Following review of the identified articles, new measure concept proposals were submitted by work group members, which were then ranked by work group members for priority in development (Table 2). Per the AANI's measure development process, work groups are encouraged to create a small number of meaningful measures based on strong evidence, feasibility, and gaps in care to prevent burden on reporting providers, create more robust data sets to effect quality improvement, and maintain rigorous external testing requirements.9 Following ranking, the work group met virtually to refine concepts and discuss which measures should be approved for public comment. The work group members discussed denominator, numerator, and exclusion specifications during these meetings with the nonvoting facilitator moderating conversations to ensure a robust consensus process. Following discussion, a vote was held on each measure concept. A majority vote from a quorum of work group members was required to advance the measure to public comment, and members with any potential conflicts of interest are instructed to abstain from voting.

A 30-day public comment period was held on 3 draft measures (one of which is a paired measure having 2 denominators and 2 numerators) simultaneously as the practice guideline update: treatment of painful diabetic polyneuropathy public comment period. Nine individuals commented. The AANI promotes the public comment period to members, payers, industry partners, involved specialty societies, and patient advocacy organizations. During this comment period, there were fewer comments than anticipated based on prior AANI quality measure public comment periods, and this may be in part due to the ongoing public health emergency. Most comments received were made by neurologists. Comments received were important to the refinement of measure concepts.

Following review of individual comments on each measure concept, the work group met to address the comments and discuss advancement of these measure concepts. The 3 measure concepts were edited in response to public comment and finalized (Figure 2). Then the work group, AANI's Quality Measure Subcommittee, Quality Committee, and Board of Directors voted and approved the measurement set.⁹ Although this article references neurologists, these measures can be utilized by any clinician managing PDN.

Table 1 Polyneuropathy Quality Measurement Set

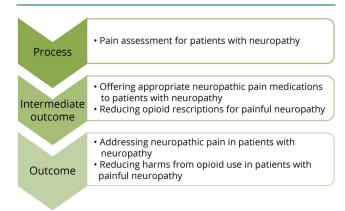
Title	Numerator	Denominator	Required exclusions	Allowable exclusions
Avoidance of Opioid Medications for Patients With Painful Diabetic Neuropathy	Patients prescribed an opioid medication in the measurement period	Patients with a diagnosis of diabetic neuropathy	Opioid prescription from a different clinician	Patients counseled on last visit of the calendar year and agreement reached to discontinue opioid medication Patients receiving opioids in the setting of a controlled/monitored program in order to manage an opioid dependency (e.g., a methadone maintenance program) Patients with active diagnosis of cancer during measurement period Patient admitted to hospice care or patient at end of life
Pain Assessment and Follow-up for Patients With Diabetic Neuropathy (paired measures)	Assessment of pain	Patients diagnosed with diabetic neuropathy	None	Patient declines or refuses to complete pain assessment on date of encounter Unable to complete pain assessment on date of encounter (for example, nonverbal with no care partner present, coma)
	Patients diagnosed with diabetic neuropathy who had identified pain in their feet	Patients offered appropriate pain medication		Patient declines or refuses to complete pain assessment on date of encounter Unable to complete pain assessment on date of encounter for example, nonverbal with no care partner present, coma) Patient has contraindications to appropriate pain medications documented in their history Patient has an allergy to appropriate pain medications documented in their history Patient has previously failed one medication from each class of appropriate pain medications on date of encounter Patient has other reason for pain in the feet (for example, plantar fasciitis, osteoarthritis) in their history Patient report pain is well controlled on date of encounter
Reduction of Pain for Patients With Polyneuropathy	Patients whose VAS or NRS pain score for patient's feet at 12 months (±60 days) was improved from the index score	Patients aged 18 years and older diagnosed with polyneuropathy with associated neuropathic pain in the feet and a VAS ≥40 or NRS ≥4 at index visit	index visit Patients who died Second VAS or NRS score not collected at 12 months (±60 days) VAS or NRS pain is	Patient declines or refuses to complete pain assessment on date of encounter Unable to complete pain assessment on date of encounter (for example, nonverbal with no care partner present, coma) Patient has contraindications to appropriate pain medications documented in their history Patient has an allergy to appropriate pain medications documented in the history Patient has previously failed one medication from each class of appropriate pain medications on date of encounter

Abbreviations: NRS = Numerical Rating Scale; VAS = Visual Analog Scale. Full specifications and definitions available for free at aan.com/policy-and-guidelines/quality/quality-measures2/quality-measures/other/

The AANI measure development process requires a triennial review of measures to confirm that evidence remains current, to determine whether a gap in care remains for measurement, and to evaluate response to any measure implementation and testing data. As a result, this measurement set should be viewed through an iterative lens and will be subject to change

in future reviews. The measures developed are concepts that were identified as meaningful to patients, care partners, and clinicians, feasible to collect in practice, and present an opportunity to improve outcomes for patients over time. What is feasible and meaningful may change over time, and measures will be updated to reflect this evolution.

Figure 1 Polyneuropathy Measurement Set by Measure Type Classification



Quality measures can be classified into process, intermediate outcome, and outcome measures. Here we map the polyneuropathy quality measures developed by our work group to each of these types of quality measures.

Results

Three quality measures were developed (Table 1 and Figure 1). Full measurement specifications are available online at aan. com/policy-and-guidelines/quality/quality-measures2/quality-measures/other/.

Avoidance of Opioid Medications for Patients With Diabetic Neuropathy

Avoidance of Opioid Medications for Patients With Diabetic Neuropathy assesses the percentage of patients with diabetic neuropathy who were taking opioid medications. This is an inverse measure where a lower score is desirable. Zero percent performance is not the goal. Measure users should establish their baseline performance and use that as a benchmark for improvement in subsequent measurement periods.

This is an intermediate outcome measure intended to drive the reduction of opioid prescriptions for patients with DPN, as opioids are not indicated as a treatment for pain for patients with DPN.¹ This measure is meant to limit new and existing opioid medications prescribed to patients with neuropathy by neurologists and encourages neurologists and pain specialists to discontinue and move away from opioid treatments because they have not been demonstrated to have long-term efficacy and have harmful effects for patients. 1,10 Research indicates patients with DPN are being prescribed opioids. Patil et al.5 utilized a large health plan claims data set to determine that opioids were frequently used as first-line agents for DPN (33.33%) compared to pregabalin (5.56%). A prior assessment of Medicare data found that 62% of patients were prescribed a short-acting opioid. A nationally representative study of health care claims data found that opioids are commonly prescribed to patients with peripheral neuropathy; out of 14,426 patients with peripheral neuropathy, 65.9% received at least one opioid prescription.⁶ Even when excluding other chronic pain conditions, almost 9% of patients

with polyneuropathy are prescribed opioids for more than 90 consecutive days. While not all of these opioid prescriptions were for neuropathic pain treatment, the magnitude of prescriptions in patients without other chronic pain diagnoses is concerning. The lack of long-term efficacy, high magnitude of adverse events, and frequent current use indicate the need for a measure to reduce opioid use in patients with polyneuropathy.

The work group developed several exclusions for this measure. Required exclusions prevent an individual from entering the denominator. For this measure, an opioid prescription from a different clinician is a required exclusion, and these patients are not included in calculation. Allowable exclusions differ and can only help measure performance. If a patient has an allowable exclusion but is found to meet the numerator, that patient is included in the count to meet the measure. There were multiple allowable exclusions created: patients counseled on last visit of the calendar year and agreement reached to discontinue opioid medication, patients receiving opioids in the setting of a controlled/monitored program to manage an opioid dependency (e.g., a methadone maintenance program), patients with active diagnosis of cancer during the measurement period, and patients admitted to hospice care or at end of life. The work group appreciates that there may be rare circumstances and patients who may benefit from opioids, but there is insufficient information available to define these cases for exclusion prospectively.

Pain Assessment and Appropriate Treatment for Patients With Diabetic Neuropathy

Pain Assessment and Appropriate Treatment for Patients With Diabetic Neuropathy is a paired measure concept. The numerator from measure 1 is used to define the denominator for measure 2. There is a likelihood that only performance scores for numerator 2 would be reported if incorporated into an accountability program. The measure pair assesses percentage of patients diagnosed with diabetic neuropathy who were assessed for pain and had an appropriate medication offered if the pain assessment identified pain in their feet.

Pain is a frequent concern for patients with diabetes, but physicians do not always discuss this with patients, resulting in untreated pain. Furthermore, it was found that 12.5% of patients with diabetes and chronic painful peripheral neuropathy never reported their painful symptoms to their treating physician and 39.3% never received any treatment for their painful symptoms. Compared to White patients, there is evidence that African American and Hispanic patients report difficulty communicating and less comfort with their health care clinician and are less likely to be diagnosed with painful diabetic peripheral neuropathy. Therefore, a need exists to encourage assessment of pain in all patients with polyneuropathy, but especially in African American and Hispanic patients to reduce current disparities.

Pain assessment is defined as collection of a "pain in feet" score on a 0–10 scale (Numerical Rating Scale [NRS]) or a 0–100 scale (Visual Analog Scale [VAS]). This pain assessment is not

Table 2 Ranked Measure Concepts	Table 2	Ranked	Measure	Concepts
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Concept	Average ranking
Pain: change in Visual Analog Scale score	4.50
Falls	4.63
Sleep/fatigue Trouble falling or staying asleep Sleep quality Fatigue	5.43
Quality of life	6.38
Balance or gait Dynamic standing or walking balance Linkage to physiotherapy or rehabilitation Patient's report on walking, how they feel walking Ability to walk unassisted	6.71
Depression and anxiety	8.29
Daily life measure Missed work/school days Regular activities, activities of daily living, and hobbies affected Able to be independent with activities of daily living	8.38
Meaningful outcome identified by patient • What are the 1 or 2 most critical outcomes that you would like to focus on during treatment?	9.00
Function: functional status scale results	9.75
Loss of sensitivity in fingers or toes	10.86
Ability to drive	11.00
Autonomic symptoms Constipation/diarrhea Urinary incontinence Sexual dysfunction Lightheadedness when standing suddenly Heart arrhythmias	11.13
Social function • Socialization affected by neuropathy • Satisfaction with relationships and social function	11.86
Cost of therapies	12.14
Unacceptable side effects of treatment	12.33
Exercise	13.17
Ability to concentrate: patient-reported outcome	15.57
Abnormal electrophysiologic testing (EMG/NCV)	15.63
Drug-induced neuropathy limits chemotherapy	17.50
Abnormal neurologic examination Loss of sensation Loss of temperature perception Muscle weakness or wasting	17.71
Skin color changes	18.43
Biopsy results • Change in intraepidermal small nerve fiber density (skin biopsy)	19.14

Abbreviation: NCV = nerve conduction velocity. Work group members were encouraged to rank concepts, with #1 representing the concept they believe is most meaningful to develop, #2 being the second most meaningful to develop, et cetera, to #24, representing the concept they believe is least meaningful to develop. Each number 1–24 was used only one time by each work group member.

the same as the global pain assessment captured during most visits, but would be specific to pain in the feet for patients with polyneuropathy and documented with standardized scales. The work group notes that a clinical assessment of pain may include a verbal assessment, but numerical rating is indicated for this numerator. The requirement of collection of a pain score on a numerical scale of 0-10 or 0-100 such as the VAS or NRS is needed to drive comparable outcome data over time. The second portion of the paired measures requires detection of the denominator: "Patients diagnosed with diabetic neuropathy who had reported pain in their feet." The work group noted initial feasibility concerns that location of pain assessment is not standardized in electronic health records and use of the denominator would warrant chart review to confirm pain was in the patient's feet. The work group noted that measure implementation would be easier if codes were available to capture collection of the NRS and VRS.

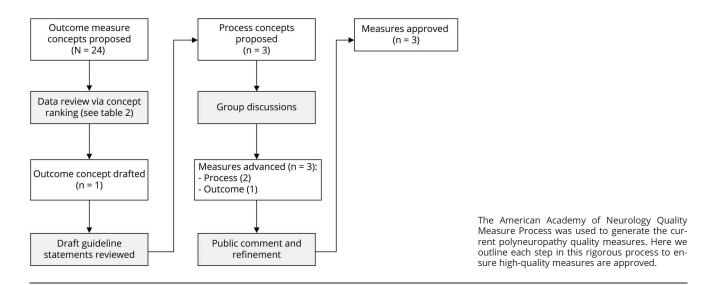
Logical Observation Identifiers Names and Codes (LOINC) exist to capture common laboratory tests (e.g., severe acute respiratory syndrome coronavirus 2 [SARS-2]/coronavirus disease 2019 [COVID-19]), clinical documents (e.g., discharge summary), survey instruments (e.g., Patient Health Questionnaire–9 Item [PHQ-9]), and pain assessments from the electronic medical record. The AANI contacted LOINC to modify its existing pain assessment codes to make it easier to capture neuropathic pain assessments, which would facilitate implementation of this quality measure. This was the first collaboration of this nature, and the AANI hopes that additional collaborations will occur to create or standardize codes for neurology, thereby reducing the burden on physician and clinician documentation to meet quality measure specifications. As a result of this collaboration, LOINC code 80316-3 "Pain scale [type]" has been updated to incorporate the NRS and VRS as a possible scale. LOINC code 38204-4 "Pain primary location-Reported" and 39111-0 "Body site" can be used to capture the location of assessment, in this case lower extremity, depending on how the data are reported. Capturing data using this standardized coding reduces physician and treatment team burden when implementing the measure. If LOINC codes are used, measure data can be gathered without chart reviews or changes to documentation style to capture performance via specific key phrases in clinical notes.

Reduction of Pain for Patients With Polyneuropathy

Reduction of Pain for Patients With Polyneuropathy is an outcome measure rather than an assessment of physician or clinician process. This measure directly assesses the health care outcomes for percentage of patients 18 years and older diagnosed with polyneuropathy with associated neuropathic pain in the feet whose VAS or NRS pain score for patient's feet at 12 months (± 60 days) was improved from the index score.

This measure denominator differs from the other 2 measures in the set as it applies to patents diagnosed with polyneuropathy, not just DPN.

Figure 2 Development Steps for the Polyneuropathy Quality Measures



Improvement is defined as 30% reduction in scale score for the first index score in the patient record. The index score does not reset annually. The work group discussed measuring maintenance of pain vs improvement. The work group focused the numerator on improvement, as the goal is to drive neurologists to address pain. There is no expectation of 100% improvement, and the original index score is used through time to monitor improvement of 30% or greater, as evidence supports patients can expect a 30%-50% improvement over time with appropriate treatment.11 This measure captures pain levels at a specific point in treatment, and as a result has limitations, given that patients may be lost to the numerator when they are not seen at 12 months (± 60 days). The work group notes that validated 10-point or 100-point pain scales are now standard in practice. As such, there will not be a burden placed on clinicians to collect new data for the measure denominator or numerator. LOINC codes further reduce clinician data burden collection pinpointing the pain location.

Other Measures of Interest

The AANI encourages work groups to not duplicate measures that already exist. The work group declined to create a polyneuropathy-specific falls measure given that a falls measure already exists for patients with a wide variety of neurologic conditions such as multiple sclerosis, stroke, movement disorders, and polyneuropathy. Measure implementers may want to consider use of the measures listed below for patients diagnosed with polyneuropathy:

- Patient-Reported Falls and Plan of Care. 12 This AANIdeveloped measure captures the percentage of patients who reported a fall during the measurement period and had a plan of care documented.
- Quality of Life for Patients With Neurologic Conditions.¹³ This AANI-developed measure utilizes the

- Patient-Reported Outcomes Measurement Information System (PROMIS) Global Health-10 to capture the percentage of patients whose quality-of-life assessment results are maintained or improved during the measurement period.
- Patients Screened or Treated for Depression. The work group reports that depression screening and treatment is of value and notes the following measures are approved for use in the 2021 Performance Year by Centers for Medicare & Medicaid Services (CMS) in the Merit-based Incentive Payment System.¹⁴ This list is updated annually by CMS:
 - Preventive Care and Screening: screening for depression and follow-up plan (CMS ID: QPP134; and CMS eCQM ID: CMS 2v10). This CMS measure assesses patients aged 12 years and older screened for depression on the date of the encounter or up to 14 days prior to the date of the encounter using an age-appropriate standardized depression screening tool and if positive, a follow-up plan is documented. The measure allows for a variety of screening tools to be used for the screening.
 - Antidepressant Medication Management (CMS eCQM ID: CMS 128v9). 14 This National Committee for Quality Assurance measure assesses the percentage of patients 18 years and older who were treated with antidepressant medication, had a diagnosis of major depression, and who remained on an antidepressant medication treatment.
 - Depression Remission at 12 Months (CMS eCQM ID: CMS 159v9).¹⁴ This Minnesota Community Measurement outcome measure captures the percentage of adolescent patients 12–17 years of age and adult patients 18 years or older with major depression or dysthymia who reached remission at 12 months utilizing the PHQ-9.

The work group hopes these quality measures provide tools for clinicians, treatment teams, and practices to drive meaningful quality improvement in the care of patients with polyneuropathy. Measure implementers are encouraged to select 1 or 2 measures that are most meaningful to their practice and patients, benchmark their performance, and implement quality improvement strategies to enhance patient care. Implementing too many measures at one time is burdensome and may prevent meaningful focus on improving practice. Measure implementers are also encouraged to benchmark performance and use their individual scores to identify areas of improvement and push towards improved performance in future measurement periods; benchmarks for performance are not provided. Adoption of these measures may lead to improved neuropathy pain control in this population with less opioid use, which has the potential to reduce the burden on current clinical practices.

These 3 quality measures will be submitted for consideration in the AANI's Axon Registry® to allow testing for feasibility and reliability. After testing, the work group hopes these measures might eventually be adopted by CMS and other payors for accountability programs. However, the work group does not recommend payors adopt these measures until they have been tested in clinical practice and risk adjustment strategies have been developed, as appropriate. These quality measures will be reviewed and evaluated every 3 years for retirement or update based on advances in evidence, feasibility concerns, and changes in gaps in care.

This quality measurement set had 2 novel approaches to the AANI's standard measurement development process. First, this was a pilot project formed by the Quality Measure Subcommittee and Guideline Subcommittee to simultaneously develop updated guideline statements and complimentary quality measures. The idea is that guideline statements inform the quality measurement process to drive quality improvement. Second, specific LOINC codes for pain in the feet were identified to better capture the intent of the quality measure and further reduce clinician data burden collection. The work group hopes these 2 approaches can be utilized as needed for future measurement set development.

Examples of Using AANI Quality Measures in Practice

Dr. Bautista works at a solo practice and decides to implement the Avoidance of Opioid Medications for Patients with Diabetic Neuropathy measure. Dr. Bautista reviews her opioid prescribing data for the past 3 months, removing patients with a current cancer diagnosis and those receiving hospice services, and sees that she is prescribing an opioid to 45% of her patients with PDN (baseline measure performance). Dr. Bautista's office manager outreaches her electronic health record vendor to ask that a best practice alert be added for patients diagnosed with DPN who are taking opioids. The best practice alert reminds Dr. Bautista that she should discuss alternative neuropathic pain treatments as

well as the downsides of opioids for chronic noncancer pain. Dr. Bautista holds conversations with her patients and uses Internet resources to support conversations on alternate medications, including the AANI's guideline summary for patients. Options include oral, topical, and nonpharmacologic interventions that reduce neuropathic pain. She also discusses the downsides of opioids for chronic noncancer pain as summarized in the AAN position paper. After 4 months, Dr. Bautista recalculates her measure performance and sees an improvement: only 34% of her patients with PDN are now prescribed an opioid.

In a second example, Dr. Peterson is in an academic practice with 50 neurologists who implement the outcome measure assessing Reduction of Pain for Patients with Polyneuropathy. Dr. Peterson and team discover not all patients received pain screening, making monitoring of outcomes over time a challenge. Dr. Peterson discusses results with the department chair. The practice agrees to implement a planned visit model to better capture pain screening. 16 Dr. Peterson's check-in staff hand out a laminated pain survey (1-10 scale) to every patient diagnosed with polyneuropathy at the time of arrival for an appointment. Nursing and medical assistants who room patients review responses and ask patients to identify the location of their pain. Staff then capture the patient scores and location of pain in the electronic medical record for Dr. Peterson. Staff also clean the pain survey handouts and return them to check-in staff for continued use, reducing the need for paper forms. Dr. Peterson reviews responses and examines patients during their visits. Dr. Peterson identifies ways to increase access to nonpharmacologic interventions for neuropathic pain such as cognitive behavioral therapy and mindfulness by partnering with the psychiatry department to identify the best referral process. After 6 months, results are reviewed; cognitive behavioral therapy is highly utilized, with good compliance, but mindfulness interventions are rarely used, with low compliance when initiated. As a result, Dr. Peterson assists in further streamlining the referral process for cognitive behavioral therapy. Dr. Peterson's staff confirm that 34% of his patients have had improved pain scores during the pilot period.

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